



**McNeil Consumer Healthcare Canada Announces
Voluntary Recall of all lots and flavours of ROLAIDS® Ultra Strength SoftChews® and
ROLAIDS® Ultra Strength SoftChews® plus Gas Relief Sold in Canada**

Dear Valued Consumer:

McNeil Consumer Healthcare, Division of Johnson & Johnson Inc. is voluntarily recalling all lots and flavours of **ROLAIDS® Ultra Strength SoftChews® and ROLAIDS® Ultra Strength SoftChews® plus Gas Relief** (full product list below) distributed in Canada.

McNeil is taking this action following some consumer reports of foreign materials in the product, including metal and wood particles. The company's investigation has determined that the materials were potentially introduced into the product during the manufacturing process at a third party manufacturer. While the risk of serious adverse health consequences is remote, McNeil Consumer Healthcare advises consumers who have purchased these recalled products to discontinue use.

While our investigation is ongoing we have suspended production of **ROLAIDS® Ultra Strength SoftChews® and ROLAIDS® Ultra Strength SoftChews® plus Gas Relief** and will not restart production until corrective actions have been implemented.

If you have purchased product included in this recall please contact McNeil Consumer Healthcare, by calling our Consumer Contact Centre at 1-888-222-6036 (Monday-Friday 8 a.m. to 8 p.m. Eastern Time, and Saturday-Sunday 9 a.m. to 5 p.m. Eastern Time) for more information and instructions on how to receive a refund.

We may be experiencing a high call volume at our contact center. If you would like to request reimbursement for product that you have purchased that is affected by this recall, please [click here](#) and follow the instructions noted.

If you have medical concerns or questions please contact your healthcare provider.

This voluntary recall is being conducted with the knowledge of Health Canada.

We apologize for any inconvenience this recall may cause. The quality and safety of our products is our utmost priority.

PRODUCT RECALL INFORMATION

All lot numbers and all flavors of ROLAIDS® SoftChews® are affected by this recall. The UPC code is located on the back panel of the product package.

DESCRIPTION
ROLAIDS® Ultra Strength SoftChews® Plus Gas Relief Tropical Fruit 36's
ROLAIDS® Ultra Strength SoftChews® Plus Gas Relief Tropical Fruit 24's
ROLAIDS® Ultra Strength SoftChews® Cherry 6's
ROLAIDS® Ultra Strength SoftChews® Vanilla 6's
ROLAIDS® Ultra Strength SoftChews® Cherry 42's
ROLAIDS® Ultra Strength SoftChews® Cherry 36's
ROLAIDS® Ultra Strength SoftChews® Vanilla 42's
ROLAIDS® Ultra Strength SoftChews® Vanilla 36's

