



FAMILY DAY

2013



FAMILIES FIRST...IN EVERYTHING WE DO.

CELEBRATE WITH THE ONES
YOU LOVE THIS FAMILY DAY.

.....

AS ACTIVE MEMBERS IN OUR COMMUNITY,
WE UNDERSTAND THE IMPORTANCE OF FAMILY.

YOU'RE INVITED TO ENJOY
FAMILIES FIRST WEEKEND

FOR FAMILY DAY AT WFCU

FEBRUARY 15, 16 & 17

Families First is proud to sponsor this annual tournament and invites you to come out and support your local teams.

FEBRUARY 15, 16 & 17

WOULD YOU LIKE A
FREE FAMILY PHOTO?

Families First understands how important family is and will be taking **FREE** family photos at WFCU

Sunday, February 17

between 12 pm & 2 pm.



BRINGING FAMILIES TOGETHER USING TECHNOLOGY

Families First has invited participating graduating grade 12 students of Windsor & Essex County to submit an entry into our **NEW CONTEST**.

SUNDAY, FEBRUARY 17

1 PM - 3 PM AT WFCU

Come out and vote for your favourite presentation



Families First

ANNUAL CHRISTMAS OPEN HOUSE

For Kids

Our Team at Families First knows how important it is to spend time with your children. This holiday season we invited your family to participate in making custom crafts and activities. Each child received a free, personalized ornament to take home. We look forward to offering this again next year.



For more information on our community events please visit

FAMILIESFIRST.CA or



FAMILIES FIRST SUPPORTS

Windsor Goodfellows



The Windsor Goodfellows supply food baskets, toys, and Christmas dinners for families who aren't able to afford it. This past holiday season the Families First Team helped to sell newspapers to passing motorists to raise the money needed.





MEET THE FAMILIES OF FAMILIES FIRST

While our focus is always on creating better ways to serve you and your family, it must be noted that this would not be possible were it not for the great Team we have working with us. Each and every day we give thanks for these wonderful people who continually try to go above and beyond your expectations. This Family Day we thank them and their families for helping to create a Team we can all be proud of.

Sincerely,

Brian & Mary-Lynn Parent

BRIAN & MARY-LYNN PARENT



JOHN & ELIZABETH
LOJEWSKI



SHERRI TOVELL-
REGNIER



JENNIFER WELLS



TARA BRECKLES



KATE LAUB



JESSICA SYLVESTRE



Being part of the Families First Team has been a unique opportunity for me. We are given unprecedented freedoms in the funeral industry to create special memorials for families. No idea is too grand because we have a great group of people here at Families First to help make it happen. - Marco Sperduti, Funeral Director



DEBRA LATREMOUILLE



RANDY GALLANT



DENIS DUGUAY



KIRSTEN
VAN DEN STEENE



JERRY MARCOTTE



BILL ROBERT



MARCO & ELIZABETH
SPERDUTI



DANIELLE MAYRAND



COLIN MCINTYRE



LAURA CASH



COURTNEY WILKINSON



WENDY SKREPTAK



SUE PARE

SIMONNE MCNORTON



KIM LABUTE



KRIS KOUTOULAS



SHANNON MCLEAN



MAUREEN WOOD SHEPLEY



ANN LAING



LIAM CHISHOLM



JULES GOUIN



NICOLE & NINA KEAST



JANET CASEY



JOANNE WESTON



JOSH HEBERT



BEV SISCO



RUTH SMITH



LOIS COMARTIN



I have been a member of the Families First Team since 1999. I thoroughly enjoy working in an environment of mutual respect and team work. These factors allow us to provide excellent care to all the families who we are privileged to serve.

-Kim Labute, Aftercare



ELLIOT BOWEN



ALISON ALLEYN



MASSIMO IAFRATE



PETER MARCHINI



RUSS HAZAEL



TIM EVERINGHAM



PHIL MARCOTTE



JOHN EANSOR



DENNIS LEMIRE



MARCEL HINSE

Team member not available for family photo: Gerry Patterson, Mari Voelker

What I value most about being a part of the Families First Team is that not only do we support the families we serve, but we are also such a strong support system for each other and our own families.

- Nina Keast, Graphics

If you recognize someone on our Team we invite to call them at

519.969.5841

or visit FAMILIESFIRST.CA

DID YOU KNOW AT FAMILIES FIRST YOU CAN ALSO PRE-ARRANGE WITHOUT PRE-PAYING?

Estate Benefit and Concierge Services can be part of your arrangement.

HOW DOES OUR **ESTATE BENEFIT SERVICE** HELP YOUR FAMILY?

Families First will:

- Complete the application for Canada Pension Plan lump sum Death Benefit, Canada Pension Plan monthly Survivor's Pension, and Canada Pension Plan monthly Children's Benefit.
- Obtain and complete employer health, life insurance and pension forms.
- Give notification and supply Certificates of Death to any bank, trust company, union, etc.
- Deliver all completed forms to their required locations.



FAMILIES FIRST COMPLIMENTARY **CONCIERGE SERVICE**...in everything we do.



Let us help make the most difficult time in your life easier.

Our goal is always focused on exceeding your expectations. The best way to help you understand that we have no service limitations is to offer your family our *Concierge Service* during this difficult time at **no additional cost**.

If you have Pre-Planned at another funeral home and would like information regarding the transfer of your arrangements to Families First please contact us at

519.969.5841

FAMILIES FIRST HELPING YOU HELP YOUR FAMILY

ALLEVIATE YOUR FAMILY'S STRESS, BE ORGANIZED

- Life-insurance policies
- Individual retirement accounts
- RRSP accounts
- Pension documents
- Annuity contracts

- Personal medical history
- Power of Attorney for Personal Care
- Organ donation information/card
- Copy of OHIP/Health Card

- Marriage Status
- Legal documents for divorce/separation

- Property deeds
- Mortgages and Loans
- Cemetery interment rights
- Vehicle ownership
- Stock certificates, savings bonds and brokerage accounts
- Copy of social insurance card
- Income Tax returns

- Will
- Power of Attorney for Property
- Trust documents

- List of bank accounts
- List of all user names and passwords
- List of safe deposit boxes

- Families First contact information
- Plan at home guide
- Copy of updated obituary
- Clergy information
- Updated favourite photo of self and young photo of self
- Families First pre-arrangement contract

- Photos of friends and family
- Instructions for cremated remains
- Reception information
- List of insurance policies
- List of employers and contact information and agent's contact information

Pick up your organizational folders at Families First

For more information please call our Team at

519.969.5841

PRE-RECORD YOUR OWN EULOGY
free of charge

when you PRE-ARRANGE WITH FAMILIES FIRST

- Help those you love -

What better way to
celebrate your life
than to provide your
own eulogy.

Call our Team to make an appointment.



TESTIMONIALS

Dear Brian,

On behalf of my family, I would like to thank you and your Team for such a thorough and caring handling of the details for my Dad's funeral.

I realize the handling of all the details of a funeral is your business, and a routine that you are all too familiar with, but we felt that you and your staff were extremely attentive to our needs and to every aspect to pay tribute to Dad. We appreciated your Team's guidance in planning for the visitation, to make the room warm and inviting with the display of my Dad's favourite belongings. The video showing pictures of my Dad throughout memorable points in his life was breathtaking! I have seen all these pictures in the past but for some reason when you see them all together on a big screen it is a bit overwhelming. We received many complimentary comments from friends and family on how much they enjoyed seeing those pictures.

A pizza dinner at the funeral home between visitation times and a luncheon at the Legion were suggested by your staff. Brilliant



idea!!! Some of the family was reluctant to remain at the funeral home to eat. I understand that, but the warm and inviting room that you have and the lack of having to get somewhere and back again with a group made this the perfect choice. Then when it turned out to be extremely windy and rainy, certainly no one wanted to go out. The dinner ended up being on my Dad's birthday and we were able to eat as a family and shared quite a few laughs together. The Legion was also an ideal choice. They were great to deal with, it was so close to the cemetery and the meal was just right and at a reasonable cost. Thanks to your staff for making these suggestions.

The casket (cap panel) pictures of my Dad throughout the years was remarkable! Something we didn't expect. The memorial cards your staff created were perfect. Again better than I could have ever

expected. Your graphics Team is awesome. Please extend our appreciation for their work on turning the last minute gathering of photos into a touching tribute, one that we can look at forever.

Brian, thanks for all the extra touches that you have provided to make my Dad's funeral a wonderful tribute to him and a lasting positive memory for his family. The casket photo spread was framed when your Team dropped it off to us, another nice touch, and it is already hung above the TV where my dad spent hours watching the



sports that he loved. The photo booklet and DVD that you provided me is spectacular. I couldn't believe how well it was put together. Thank you!

Your business is spoken highly of, and I can see first hand why it is so deserving of the accolades that I have heard from others that have had to plan a funeral for a family member. Please extend my family's gratitude and appreciation for all you and your Team have done to pay tribute to my Dad at the time of his funeral.

With sincere gratitude,
Janice McCarthy



To view more testimonials please visit
FAMILIESFIRST.CA

MEANINGFUL FUNERALS

Helping you answer three important questions...

WHY HAVE A FUNERAL?

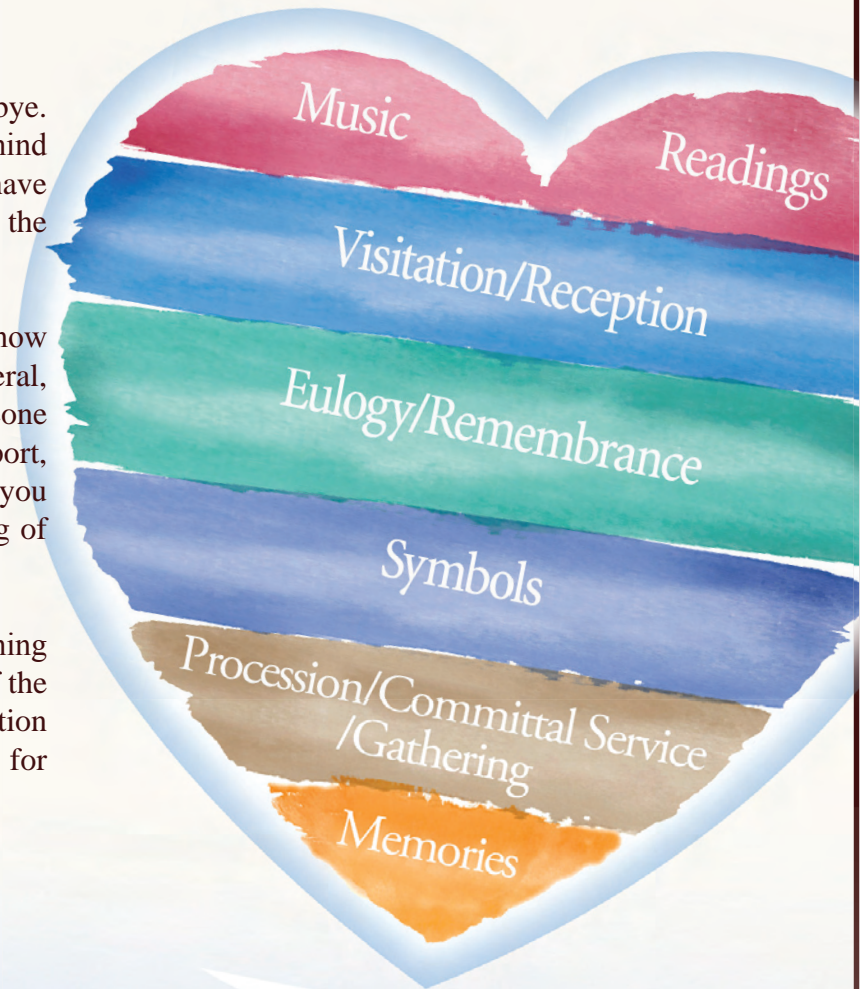
WHAT MAKES A FUNERAL MEANINGFUL?

WHAT IS THE ROLE OF THE FUNERAL HOME?

The funeral ceremony allows us to say hello on the pathway to goodbye. As you enter into the planning process, you may find it helpful to remind yourself why we have funerals. For thousands of years, funerals have been a means of expressing our beliefs, thoughts and feelings about the death of someone we love.

Meaningful funeral ceremonies make a significant difference in how families channel their grief toward health and healing. During the funeral, the community comes together and responds to the reality that someone has died, and also to the reality that those remaining will need support, compassion, love, hope, and understanding. The funeral encourages you to think about the person who has died and to explore the meaning of their life and the ways in which they touched the lives of others.

The remembering, reflecting and choices that take place in the planning and carrying out of the funeral service are often an important part of the process of grief and mourning. Ultimately, this process of contemplation and discovery creates a memorable and moving funeral experience for all who attend.



For more information please visit

FAMILIESFIRST.CA



DID YOU KNOW FAMILIES FIRST IS FAMILY OWNED & OPERATED



JOHN LOJEWSKI
Managing Team Leader



SHERRI TOVELL-REGNIER
Managing Team Leader



JENNIFER WELLS
Human Resource Leader,
Funeral Planner

Our heartfelt thanks to all who have supported us in so many ways during the past 17 years. Who would have guessed Families First would become the funeral home of choice for so many families in this area.

Our Team understands your needs and we know that providing professional care is more than just conducting a funeral service. Over the years, we have listened to your unique and special needs and have adapted to the changing times. Our concierge approach to service is directed at reducing your stress, and in turn focusing your attention on your family. We promise to continue our specialized care and innovative approach to service both now and in the future.

Sincerely,

Brian & Mary-Lynn Parent

& the entire Team at Families First



3260 Dougall Ave.
Windsor N9E 1S6



1065 Lauzon Rd.
Windsor N8S 3M8



2130 Front Rd.
LaSalle N9J 2B9

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